



Product Quality Lead (f/m)

The Product Quality Lead (f/m) will be a natural leader and facilitator who is driven, organized and has a keen eye for detail. They will ensure the outstanding quality of the groundbreaking COBI products of today, as well as enabling exciting new capabilities for the future. An excellent Quality and Test Laboratory Lead (f/m) will possess a passion for quality improvement, be highly committed to creating world class automation for regression and feature testing, be able to develop and drive a high-level strategy, as well as take an involved approach to implementing that strategy. The successful candidate is an experienced and hands-on manager who can build and lead a high performing QA team.

What connects us is a passion for cycling, digital technology and good design as well as the desire to try out new things and always question the status quo. We want to make a difference and put ourselves at the forefront of a new movement.

COBI has established a brand new market segment, of which we are the leader. Our partners value this and want to take advantage of this. All of our marketing activities are aimed at making COBI touchable and tangible. We scrutinize every action to ensure that it delivers the COBI experience – whether by trying it out, listening to experiences from others or from a trusted partner. The user, rather than technology, is our key priority.

The ideal candidate will have a great passion for COBI and execute all activities with respect to the COBI brand strategy.

Position is located in Frankfurt/Main, Germany.

Responsibilities:

- Participate in international project teams to develop new products in the categories Connected Bike
- Manage the project-related processes of the Product Quality department. Commission the relevant checks, the creation of prototypes, production and sales approvals, etc.
- Apply relevant here tools, such as FMEA, determine quality requirements, carry out risk assessment, investigation and execution of corrective measures, etc., along with R&D and external producers
- Market monitoring and error analysis of Market runners for the investigation and execution of corrective action (CAPA) to existing products
- Manage the quality records of the project
- Develop testing methods for new product releases to determine compliance with the requirements (safety, performance and reliability)
- Prepare specifications (requirements) for new testing equipment
- Work with internal and external partners regarding tender preparation, commissioning and commissioning of new testing equipment
- Create the associated test instructions
- Validate new testing methods and transfer to the laboratory

- Work closely with R & D and all technical functions internally / externally
- Participate in the international project teams to develop new products
- Participate in FMEA, determining the quality requirements and risk assessment
- Advise external laboratories, for example OEMs / external manufacturers / Test institutes
- Participate in the selection, evaluation and qualification of new suppliers
- Prepare the planning and agreement of delivery quality and necessary quality checks at contract manufacturers
- Coordinate the implementation / organisation of sampling procedures (First Sample Reports) of products / materials for mass production
- Review and analyse defective or unusable products and purchased parts incl. cost estimation due to poor quality of delivery
- Monitor supplier complaints incl. corrective measures introduced by the supplier and remedial actions regarding plausibility and effectiveness
- Moderate quality meetings concerning material and supplier topics
- Coordinate Technical Services Suppliers and Supplier Development for the purpose of continuous improvement of supplier quality in conjunction with R & D and other functions
- Technical support of purchasing in supplier talks

Qualifications

- Master Degree in an engineering discipline (electronic, mechatronic or mechanical engineering) or comparable technical degree
- Minimum 5 years of experience in leading technical organizations or larger teams
- International experience (in terms of capability to work in multicultural environments) and experience with OEMs/ external manufacturers in Asia and other countries
- Proven track record of Quality Systems development and successful market introduction with highest quality demands / low consumer complaint rates

Desired Technical / Business Experience

- Very good German and English, spoken and written
- Excellent communication skills, familiarity with different contact points, very good persuasion and influencing skills
- Project management and facilitation of project team meetings
- FMEA and risk analysis
- Test Management and creation of test strategies
- Ability to solve problems
- Error analysis and market monitoring
- Willingness to travel
- Solid knowledge of electromechanic devices
- Solid knowledge of Materials used in SDA Small Domestic Appliances (Plastic, Metals, etc.)
- Solid knowledge in mass volume manufacturing methods
- Craftsmanship
- Knowledge of consumer goods standards and specifications
- Capability to transfer consumer requirements into laboratory tasks
- Knowledge and practical experience in interpreting international standards

- Ability to solve electrical and mechanical issues in test equipment
- Experience with Asian & Eastern European suppliers preferable.

Desired Personal Strengths

- High performance entrepreneurship orientation / high learning capability
- Excellent leadership skills / motivating / good communicator
- Pragmatic
- Strategic, analytical, creative and abstract thinker
- Accurate and quality focussed
- Disciplined team worker / cross functional thinker
- Ability to work across multiple projects despite potential changing circumstances
- Excellent presentation skills, convincing manner

Interested? Please find out more about us on www.cobi.bike and get in touch with Antje Heile (jobs@cobi.bike).